



Congratulations [\[First Name\]](#),

As of [\[date\]](#), you have successfully migrated over to the New eMoney Enterprise Package. **Your new office URL is: [\[New URL\]](#).**

Advisor and Support User Usernames Have Changed

Your username is: [\[Username\]](#)

Your password has not changed.

[eMoney note: If your field accesses eMoney via SSO, please be sure to provide that direction in place of the new URL, username, and password as shown above.]

Please note that your clients' URLs have been updated as well, but their usernames and passwords remain the same. Here is a [sample client message](#) you can use to notify your clients of the change.

*[eMoney Note: [hyperlink to email template](#). Can locate email template in **Onboarding > Investor** section, or search for "URL Change" in CRC]*

If you have trouble with accessing your new URL, clear your browser's local cache or try to access your new URL via: [\[Root Office URL\]](#).

Questions? [\[Insert Contact Information\]](#)