**Subject Line:** A short video addressing our most-asked customer question...

On of the most common questions we hear from advisors is: “How do you decide what to build next?” In [**this short video**](https://blog.emoneyadvisor.com/product-updates/how-we-build-a-roadmap), get a behind-the-scenes view into how we build our product roadmap — and more importantly, why it’s designed with your success in mind.

**More Highlights**

Releases November 19

[**Smarter, Faster Chat Support**](https://blog.emoneyadvisor.com/emoney-updates-q4-2025/#CSChatbot)

Receive faster and more efficient support for routine tasks with our improved automated chatbot workflows, available for self-service 24/7.

Releases Early 2026

[**New Adaptive Multi-factor Authentication**](https://blog.emoneyadvisor.com/emoney-updates-q4-2025/#2FA)

As part of our commitment to delivering best-in-class digital experiences, eMoney is modernizing our platform and strengthening our security program in collaboration with Okta, a trusted partner and industry leader in identity management.

[**Aggregation Update: More Connections, More Confidence**](https://blog.emoneyadvisor.com/emoney-updates-q4-2025/#AggQ3)

In addition to the incredible new sources and connections upgrades over the past year, eMoney won the Wealthie award for Aggregation this past September. Learn more about the recent progress we've made!

[**SEE ALL PRODUCT UPDATES**](https://blog.emoneyadvisor.com/emoney-updates-q4-2025/)

Are you making these common missteps in year-end planning with clients? Tune into our [**latest podcast episode**](https://emoneyadvisor.com/knowledge-base-podcast/podcast/end-of-year-planning/) to gather some practical tips and end-of-year planning ideas to empower your clients with confidence and clarity.

Blackrock is discontinuing the iRetire platform due to low usage. As a result, eMoney will be removing the Blackrock Advisor Center integration on December 1.